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If you have an antivirus installed, try creating exception s/exclusions for the Battle Desktop App, and if that doesn't work, try temporarily removing the antivirus program. If you have no antivirus software installed, try reinstalling the Battle App.

[Battle launcher - News not loading - Desktop App Tech Support](#)

[forums.blizzard : blizzard : battlenet-launcher-news-not-loading](#)

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Close all other applications to resolve software conflicts and free up resources.

[Run a security scan to remove any viruses or malware infections](#)

[Disable any proxies that may interfere with the login module](#)

[Run ScanDisk and defragment your hard drive to try to repair any bad sectors](#)

[Battle Desktop App Does Not Launch - No Error Message](#)