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[Cached data in your modem and router can cause installation failures](#). Power cycle your connection hardware. Run a security scan to remove any viruses or malware infections. Update or temporarily uninstall any security programs, which may mistake the installer for a threat.

Blizzard Support - Unable to Install the Battle App

[Blizzard Support - Unable to Install the Battle App](#) : support : article

Common Problems

Delete the Battle Tools folder to automatically rebuild outdated or corrupt files.

Check for sufficient disk space.

Try creating a new administrator account to resolve permissions issues.

Troubleshoot any security programs that might be blocking the installation.

[Install Button Stuck on Spinning - Battle](#) : support : article

[Delete the Battle Tools folder to automatically rebuild outdated or corrupt files](#)

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